



Clutterbuck  
Associates

## **DIVERSITY DIALOGUE**

### **Masterclass with Professor David Clutterbuck**

#### **Masterclass overview**

Diversity dialogue was developed from the realisation that when organisations undergo diversity management skills for staff, topics such as communication within a diverse organisation are sometimes ignored. This masterclass explores ways to engage staff who are different from yourself, to develop your understanding of inclusive conversations and how best to apply this practically.

#### **What will you learn?**

- Key concepts in communication
- Importance of dialogue
- The barriers to diversity dialogue
- Core skills of diversity dialogue
- Creating the environment for diversity dialogue
- Making diversity dialogue part of the culture

#### **How does the masterclass work?**

This masterclass starts with the premise that when people have the skills of diversity dialogue they are able to explore difference in an unthreatening and insightful manner. Therefore the style of the masterclass is open, honest and very challenging. Be prepared to confront your stereotypes and to explore the powerful tools of diversity dialogue.

The benefits of being equipped with the skills of diversity dialogue are many. They include improvements in teamwork, creativity, decision-making, succession planning, communication, quality, retention and motivation.

**Cost:** £695 plus VAT

**Date:** 16 October 2008

**Location:** Central London pending final delegate numbers

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